



**Keynote Speakers**



**Merelle Rodrigo** Mon. Oct. 3<sup>rd</sup> @ 9:30 a.m.  
**Let Me See Your Body Talk The Importance Of Body Language**  
 Non-verbal communication – "Body Language" – often communicates a different message from the spoken word. Learn what your body, and the bodies of others, are communicating to the world  
<http://nsb.com/speakers/view/merelle-rodrigo>



**Jerry Enns The Powerful Mind** Mon. Oct. 3<sup>rd</sup> @ 11:00 a.m.  
 An enthusiastic performer who creates treasured memories, laughter and total audience participation. You will delight, relax and enjoy yourself while participating enthusiastically in the audience or on the stage.  
<http://www.jerryenns.com/>



**Gord Paynter Leave'em Laffin** Wed. Oct. 5<sup>th</sup> @ 10:15 a.m.  
 "Blindness is the best thing that ever happen to me"  
 Losing his eyesight in his early twenties as a result of diabetes, Gord thought his lifelong dream of becoming a comedian was gone forever. In truth, blindness opened his eyes to a whole new world of opportunity, humour and motivation.  
<http://www.gordpaynter.ca/>

**Workshop Speakers**



**Merelle Rodrigo Play That Funky Music** Mon. Oct. 3<sup>rd</sup> @ 1:45 p.m.  
 This entertaining and humorous presentation focuses on increasing the audience's psychological hardiness and emotional well-being. This high-energy presentation will jump-start any meeting or can be used as a motivational grande-finale. Merelle's use of upbeat, funky music and humour will show you how to enrich your personal, family and business lives.



**Merelle Rodrigo** Mon. Oct. 3<sup>rd</sup> @ 3:15 p.m.  
**Cross-Cultural Awareness in Conflict Management**  
 This presentation demonstrates how conflict can stem from communication-based cultural differences. Merelle discusses how cross-cultural misunderstanding occurs. She delves into the deceptive nature of ethnocentrism, and discusses how people can shape their attitudes towards individuals from other cultures.



**Jerry Enns** Mon. Oct. 3<sup>rd</sup> @ 1:45 p.m. & 3:15 p.m.  
**Six Simple Steps to Success**  
 A world-class entertainer and leading authority in the field of business motivation and performance improvement, his clients include executives, employees, sales producers, athletes, students and businesses large and small like Sun Life Financial, Maple Software Investors Group, Clerical, Home Hardware, and Farm Credit Canada.



**Grand Valley Institution for Women** Mon. Oct. 3<sup>rd</sup> @ 1:45 p.m. & 3:15 p.m.  
**Breaking Down Barriers – Employability and Federally-Sentenced Individuals**

Join David Dick (Warden) and Peter Stuart (Education Counsellor) and others from the GMW in Kitchener for a lively and informative discussion. Federally-sentenced individuals face many barriers to finding employment upon release. Learn what educational and vocational training programs are offered in a federal correctional institution and how you might be able to support federally-sentenced individuals in their search for meaningful employment in your community. Other staff and inmates from GMW, Ontario's only federal women's correctional institution, will be on hand to share their expertise and experiences.  
<http://www.csc-scc.gc.ca/text/facilit/institutprofiles/grandvalley-eng.shtml>



**Greg Viner** Tues. Oct. 4<sup>th</sup> @ 9:00 a.m. & 1:00 p.m.  
**Developing Excellence**  
 This session is designed to improve perspective and provide better tools for both personal and professional development. This is not a presentation on 'positive thinking'. It is an exercise to help participants to understand powerful concepts on using emotions as tools to more consistently make more productive decisions.  
<http://eldc.ca/about-us/the-team/#greg>



**Greg Viner** Tues. Oct. 4<sup>th</sup> @ 10:45 a.m. & 2:45 p.m.  
**The Four Keys to Successful Interpersonal Skills**  
 Individuals are happier and more effective when they are able to relate well with their colleagues. Developing 'people skills' is essential to improving our relationships with both co-workers and friends. This workshop is a simple and sensible approach to improving our people skills. The principles addressed in 'The Four Keys' are useful for anyone who is interested in becoming a more effective leader, colleague, coach, parent, spouse or partner.



**Catherine Chambers** Tues. Oct. 4<sup>th</sup> @ 9:00 a.m. & 1:00 p.m.  
**Technology-Enhanced job Development**  
 This session will demonstrate how the interplay among hardware software and industry trends is shaping the future of work, and creating employment opportunities during difficult economic times. This workshop will provide fresh ideals for survival jobs, alternative careers, second careers, as well as strategies that enable job seekers to overcome persistent employment barriers (e.g. lack of transportation, lack of recent experience, limited childcare resources, etc.)



**Catherine Chambers** Tues. Oct. 4<sup>th</sup> @ 10:45 a.m. & 2:45 p.m.  
**Digital Learning & Social Media for Career Practitioners**  
 In this workshop, participants will learn how to harness technology so that they can create compelling learning experiences for job seekers. The session will feature a variety of digital content development and delivery tools that enhance learning experiences. Participants will emerge with new ideas that they can apply to a variety of areas, including: learning and communication material for client workshops, employment resource centres, and websites.



**Brice Balmer** Tues. Oct. 4<sup>th</sup> @ 9:00 a.m. & 1:00 p.m.  
**Persistent Poverty: Voices from the Margins**  
 The 2010 Interfaith Social Assistance Reform (ISARC) Social Audit for Ontario references the current state of housing, homelessness, health, child care, income security programs, and food security from the perspective of community coalitions around the province: the policies that support them and what actions can change them.



**Brice Balmer** Tues. Oct. 4<sup>th</sup> @ 10:45 a.m. & 2:45 p.m.  
**Integrated Drugs Strategy: "Addictions are among us, what can we do?"** Though 80% of Ontarians well know someone who is addicted to drugs, alcohol, gambling, eating disorders, etc., there is little understanding. The Integrated Drugs Strategy mobilizes many sectors of the community to assist individuals and families as well as employers, police, health care, and other sectors. Harm reduction and recovery can be positive options for many people.

**Agenda**

**Sunday October 2<sup>nd</sup>, 2011**

6:00 p.m. – 8:00 p.m. Registration  
 7:00 p.m. – Midnight Hospitality Suite

**Monday October 3<sup>rd</sup>, 2011**

7:30 a.m. – 8:45 a.m. Registration & full breakfast (Bruce Restaurant & Lounge)  
 9:00 a.m. – 9:30 a.m. Welcoming Remarks (Sussex Ballroom)  
 9:30 a.m. – 10:45 a.m. Let Me Hear Your Body Talk (Merelle Rodrigo)  
 10:45 a.m. – 11:00 a.m. **Break**  
 11:00 a.m. – 12:45p.m. The Powerful Mind (Jerry Enns)  
 12:45 p.m. – 1:45 p.m. Lunch  
 (Choice \_\_\_\_\_)  
 1:45 p.m. – 3:00 p.m. Workshop  
 (Choice \_\_\_\_\_)  
 3:00 p.m. – 3:15 p.m. **Break**  
 3:15 p.m. – 4:30 p.m. Workshop  
 (Choice \_\_\_\_\_)  
 5:30 p.m. – 10:00 p.m. Nightly Activity  
 (Choice \_\_\_\_\_)  
 8:30 p.m. – Midnight Hospitality Suite (open)

**Tuesday October 4<sup>th</sup>, 2011**

7:30 a.m. – 8:45 a.m. Registration, & full breakfast (Bruce Restaurant & Lounge)  
 9:00 a.m. – 10:30 a.m. Workshop  
 (Choice \_\_\_\_\_)  
 10:30 a.m. – 10:45 a.m. **Break**  
 10:45 a.m. – 12:00 p.m. Workshop  
 (Choice \_\_\_\_\_)  
 12:00 p.m. – 1:00 p.m. Lunch  
 (Choice \_\_\_\_\_)  
 1:00 p.m. – 2:30 p.m. Workshop  
 (Choice \_\_\_\_\_)  
 2:30 p.m. – 2:45 p.m. **Break**  
 2:45 p.m. – 4:30 p.m. Workshop  
 (Choice \_\_\_\_\_)  
 7:00 p.m. – 8:00 p.m. Oktoberfest Banquet  
 8:00 p.m. – Midnight Dance  
 Midnight – Hospitality Suite (open)

**Wednesday October 5<sup>th</sup>, 2011**

7:30 a.m. – 8:45 a.m. Full Buffet Breakfast  
 9:00 a.m. – 10:00 a.m. Annual General Meeting (with Elections)  
 10:00 a.m. – 10:15 a.m. **Break**  
 10:15 a.m. – 12:00 p.m. Leave'em Laffin (Gord Paynter)  
 12:00 p.m. – **Thank you for attending!**

**Don't forget your Box Lunch to go!  
 Pick-up in the Ballroom.  
 Drive Safe!**